

Litigation and Regulatory
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Alpharetta, GA 30022

1997.115-C

October 24, 2007

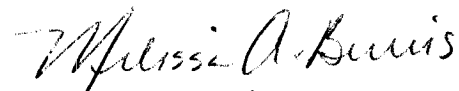
David Lacoste
Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210

Dear Mr. Lacoste:

Please find attached the third quarter 2007 CLEC Service Quality Reports for MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services.

If you have any questions or concerns, please feel free to contact me at 888-605-0469.

Sincerely,



Melissa A. Burris
Staff Specialist

cc: Dulaney O'Roark, Esq.

RECEIVED

OCT 30 2007

LEGAL DEPARTMENT
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME MCImetro Access Transmission Services LLC
d/b/a Verizon Access Transmission Services

QUARTER / YEAR Third Quarter / 2007

Reporting Month → July August September

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE-P → 11,006 10,459 10,008

via Other Methods → 0 0 0

Total South Carolina Line Count → 11,006 10,459 10,008

Trouble Reports / Access Line (%) → 1.38% 1.82% 1.52%
 (Objective: < 5%)

Customer Out of Service Clearing Times (%)* → 87.0% 83.7% 78.8%
 (Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → 61.8% 79.8% 73.3%
 (Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 86.4% 92.6% 85.6%
 (Objective: > 85%)

Explanation for Objectives Not Met: Please note that MCImetro d/b/a Verizon Access Transmission Services is dependent on the LEC for working of trouble tickets, out of service clearing times, new installs and commitments fulfilled.

Does your company use its own switching facilities
 to provide services within South Carolina? → YES ☐ or NO XXX

Person Making Report / Contact Information: Missie Burris - 888-605-0469

* Results are no longer based on BellSouth data for MCImetro d/b/a Verizon Access Transmission Services customers as BellSouth is no longer required to report this metric. The data is now based on MCImetro d/b/a Verizon Access Transmission Services reported information which is historically lower than actual BellSouth results. As a UNE-P provider, MCImetro d/b/a Verizon Access Transmission Services relies on BellSouth to resolve OOS trouble reports.